

F.A.O Mr James Blackman
Managing Director
Touch Building Services
Unit 7, Hythe Marine Park
Shore Road
Hythe
Southampton
SO45 6HE

5TH August 2020

Dear James,

Re: NDC "The Hub" Roche Diagnostics, Burgess Hill – Thank you

As per our recent conversation, I was delighted to be able to confirm that we successfully achieved practical completion on time on 3rd August 2020. It is fair to say that the project has been quite demanding from the outset with a relatively short lead in and a sporty programme to say the least. In addition, we have faced a number of additional challenges including the complexity of the project, multiple specialist interfaces, numerous variations to incorporate within the programme and of course the Covid 19 pandemic.

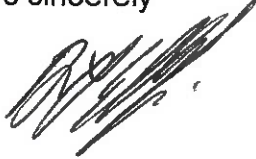
From our first meeting in your office when we discussed future work opportunities including the Roche project at that time, we agreed that a culture of collaboration and team work was vital to the success of any project and certainly the way we wished to progress going forward. Furthermore, exemplar Health and Safety and a "get it right" first time and continuous improvement attitude towards quality and minimising defects was a shared absolute objective.

I am very pleased to say that the team and I have been very impressed by the way Touch Building Services have risen to the challenge across the board to not only work with us collaboratively, but to help find solutions and support us to deliver for our client whilst demonstrating the values and objectives we agreed upon many many months ago.

During the handover on Monday, our client also remarked how pleased they were with the quality of the project including the M&E and the focus on achieving the imperative goal of completing successfully on time – which of course we did.

Therefore, on behalf on behalf of Midas, may I congratulate and thank you, Matthew, Dan and the wider Touch Building Services Team. It has been a pleasure and we look forward to working with you in the future.

Yours sincerely



Richard J Ellis BSc (Hons) FCIOB MAPM
Operational Director

CC A Dodds / A Stone / S Lee / M Sadler / M Ash